

Wilton-Lyndeborough Cooperative School District-SAU #63
Technology Director

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Kevin P. Verratti, Director of Technology

Technology School Board Report
12/5/2017

- On 11/28/2017 an issue with the phone system at WLC caused jittery calls and inconsistent performance. Working with Shoretel support we were able to isolate the issue and remedy it. This caused an outage of approximately 3 hours during the school day. Shoretel monitored the system for 72 hours to ensure the issue did not reoccur.
- I have applied for two grants through the Department of Homeland Security for additional security camera equipment. Funding is expected sometime first quarter 2018 if approved.
- During winter break we will begin a mapping project and will be moving some network equipment into better locations to meet our needs. The goal of this project is to provide a detailed view of all of our back end network and server equipment, its configuration and its age. This project will also help to ensure we are making efficient use of the equipment that we have.

Respectfully,

Kevin P. Verratti
Director of Technology
SAU #63